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Mastic Warranty

The vast majority of Mastic products are covered by an exclusive V.I.P Limited Lifetime Warranty. This means your products are covered for as long as you live in and own your home, and if you sell your home, the warranty is transferable and the new owners are covered for 50 years from the date of original installation. See the specific terms of our warranty below.

Need More Mastic Warranty Information?

Get to know our Mastic product warranties.

Mastic

Leaf Relief

Leaf Logic

Leaf Smart

How to Submit a Mastic Warranty Claim

We offer two simple ways to initiate the warranty claim process. Both require that you begin by clicking on the Warranty Claim Form to open it.

Option 1: Email Your Claim

After opening the Warranty Claim Form:

- Complete all fields in their entirety and save the completed form

After opening the Warranty Claim Form:

- Print it and fill out all required information.
- Gather all supporting documents/ images and print them.
- Mail your completed Warranty Claim Packet here:

Ply Gem Siding Group
Warranty Services Department
303 West Major
Kearney, MO 64060

We will process your claim promptly, regardless of the submission method you select.

Registering a Warranty

To register your warranty go here or mail in the form inside your printed warranty.

Transferring Your Warranty

Where appropriate, you and the subsequent Property owners may transfer your Warranty by providing written notice to us within 30 days after the date of transfer of ownership. This notice should include the warranty registration number (if available), the address of the Property, the name and mailing address (if different) of the new owners and the date of transfer. The notice should be sent to the following address or you can complete the following electronic transfer:

Ply Gem Siding Group
Warranty Transfer Department
PO Box 110100
Pittsburgh, PA 15232

Have Questions? Call 1-888-9-PLYGEM (888-975-9436)

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